CoreSource Electronic EOBs:







You are currently receiving paper Explanation of Benefits (EOB) statements from CoreSource. EOBs provide easy-to understand information about medical claims for you and your family, as well as payments made by CoreSource, your health plan's benefits administrator. However, there is an easy, safe alternative to receiving paper statements.

Electronic EOBs are a secure, convenient and eco-friendly way to receive your claims information, and we have made them simple to access and view. Receiving separate EOBs for multiple family members can add up to a lot of paperwork, so we consolidated information about each family member into one document available online.

Elect to receive electronic EOBs to be entered to win an iPad Air 2!*

Two winners will be selected each month through December 2017. To qualify, complete these 4 steps:

- 1. Visit myCoreSource.com and log in to your account. Not registered yet? Select Create an Account to get started.
- 2. Select the **About Me** tab at the top left. If you're registering for the first time, you'll automatically be directed to this page as part of your registration process.
- 3. Add or edit your e-mail address using the **Preferred Communication Details** section, and select the Save button.
- Select Yes under "Would you like to receive electronic communications?" and select Save.

Here's how it works:

- 1. You'll receive a message in your work e-mail letting you know that a new electronic EOB is available.
- 2. The e-mail provides instructions to access your electronic EOB: Select the link provided in the e-mail and enter your password (your five-digit ZIP code and the last four digits of your Social Security number).
- 3. If you need to access a previously issued EOB, simply log into your account at myCoreSource.com and click on the Claims tab at the top.

View your electronic EOBs:

When a new electronic EOB is ready for you, a secure message will be sent to your work e-mail address, which was provided by your employer. You'll be able to view, save and print new EOBs from these secure e-mails, and you can log in to myCoreSource.com to view EOBs that you have received previously. Once you begin receiving electronic EOBs, you will no longer be mailed a paper version. However, you can easily print your electronic EOBs for your records.

Change your notification e-mail address at any time:

- 1. Visit myCoreSource.com and log in to your account. Not registered yet? Select Create an Account to get started.
- 2. Select the **About Me** tab at the top left.
- 3. Edit your e-mail address using the **Preferred Communication Details** section, and select the Save button.

If you have any questions regarding EOBs or myCoreSource.com, please call 1-877-848-9997.

*To qualify for the drawing, members must have elected to receive their Explanations of Benefits (EOBs) electronically, and be eligible on the employer's medical plan administered by CoreSource at the time of the drawing. The odds of winning are dependent on the number of eligible entries each month. Winners must be 18 years or older. No purchase necessary to win. iPad is a trademark of Apple Inc., registered in the U.S. and other countries.



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