

## Processing Information

Group Number: **LGHRX4U**  
Cardholder ID Format: **Reference Member ID Card**  
Bin Number: **015433**  
PCN: **SSN (Southern Scripts Network, not SSN#)**  
PBM: **Southern Scripts**

## Contact Information

24/7/365 support available

### Hours of Operation

**Monday–Friday:** 7:00 AM – 11:00 PM EST  
**Saturday:** 9:00 AM – 7:00 PM EST  
**Sunday:** 9:00 AM – 6:00 PM EST

### Contact

Toll Free: (800) 820-1017  
Fax: (318) 214-4190  
Website: southernscripts.net

## Accessing Your Member Page

[southernscripts.net/members](https://southernscripts.net/members)

Your Member Page is tailored to the specifics of your prescription benefit plan. Resourceful tools are available on your Member Page, such as a pharmacy locator, drug formulary search, FirstChoice™ pharmacy network, and mail order information. To get the most out of your prescription benefits, visit your Member Page below **available July 1st, 2023 or after**.

1. Visit **southernscripts.net/members\***
2. Select **Find Your Member Page** on the left navigation
3. Enter your **Group Number (LGHRX4U)**
4. Select **View Member Page**

## Accessing Your Member Portal

[southernscripts.net/members](https://southernscripts.net/members)

The Southern Scripts Member Portal, **available July 1st, 2023 or after**, provides a variety of helpful features that make it easy to manage all aspects of your prescription drug benefit:

- See your benefit details
- Manage your account and prescription history
- Locate a pharmacy
- Lookup drug price
- Request a new ID card

1. Visit **southernscripts.net/members\***
2. Select **Member Portal** on the left navigation
3. Login to the Pharmacy Benefits Portal with your credentials.

*Note: First time users need to create an account by following the hyperlink on the Member Portal page.*

**\*Available on and after July 1, 2023**

## Accessing Your Formulary Drug List

[southernscripts.net/members](https://southernscripts.net/members)

The drug formulary is your official list of all drugs covered by your prescription plan. To access your formulary and learn more about your coverage, please follow the steps below **available July 1st, 2023 or after**:

1. Visit **[southernscripts.net/members](https://southernscripts.net/members)**\*
2. Select **Find Your Member Page** on the left navigation
3. Enter your **Group Number (LGHRX4U)**
4. Select **View Member Page**
5. Under **Search For Medications**, type the name of your medication and click **Search**

## Price Check Tool

[southernscripts.net/members](https://southernscripts.net/members)

**firstchoice** | Pharmacy is contracted as a FirstChoice™ pharmacy



Pharmacy is contracted for Specialty medications



Pharmacy is contracted for Vaccines

The Drug Pricing Tool allows members to price their prescription drugs at any pharmacy in a few easy steps. To access the Drug Pricing tool, please follow the instructions below **available July 1st, 2023 or after**. *First time users need to create an account by following the hyperlink on the Member Portal page.*

1. Visit **[southernscripts.net/members](https://southernscripts.net/members)**\*
2. Select **Member Portal** on the left navigation
3. Login to the **Pharmacy Benefits Portal**
4. Select **Pharmacy Locator** on the top navigation
5. Enter **Zip Code**
6. Select **Search Radius**
7. Locate your desired pharmacy and select the **Price Check** option (Refer to legend to the left for pharmacy details)
8. Enter **drug name, desired quantity, and days supply** for the drug
9. Select **Search**

*Note: The Price Check Tool is solely a pricing estimate of your drug, as the drug market is ever-evolving. Price is subject to change and could vary based on actual medication filled at the pharmacy. Tax not included.*

## What is Variable Copay™?



### Unlock BIG SAVINGS On Brand And Specialty Drugs at LGH Convenience Pharmacies

Variable Copay™ utilizes manufacturer-provided coupons to significantly reduce the cost on eligible high-cost brand and specialty medications. With Variable Copay™, your out-of-pocket costs for prescription drugs may be reduced or eliminated by a drug manufacturer's coupon.

Variable Copay™ requires enrollment. Enrollment in Variable Copay™ is quick and simple. Please call (833) 439-9617 to speak with a dedicated Variable Copay™

**\*Available on and after July 1, 2023**